

**We would like to inform our subscribers that beginning from October 16, 2003 CJSC
GlobalTel introduces a new commercial service:
balance refill through Express Payment Cards (EPC).**

The express payment cards are convenient for refilling the personal account as they allow quickly and without problems pay for satellite telecommunications services in any place worldwide.

The EPC are issued with the value of 50 and 100 \$US.

EPC is a plastic pocket-size card, which value and name are indicated on its face. The personal identification number (PIN) covered with shelter belt, brief user's guide, card serial number and Customer-Care Center phone number are placed on the back. There is also the card's activation deadline on the card.

If the card's activation period has expired no services will be provided and the money corresponding to the card's value will not be returned.

After the card's activation the amount equal to the EPS nominal value ~~and~~ converted at the subscriber's account exchange rate and the Central Bank exchange rate established on the activation date will be added to the subscriber's balance. After the activation the EPC period of validity is expired. The money received at the subscriber's account is spent as usual with the money transferred in a different way.

PIN code is a personal card's identification number. Before using the card you should erase the shelter belt. The intact shelter belt guarantees card's undamaged state.

EPC activation:

Be careful: the number of card's activation attempts is limited!

- I) For successful EPC activation the following conditions should be met:
- availability of EPC with the indicated PIN code;
 - EPC validity term is still valid;
 - EPC is recorded as sold;

- The subscriber is not on the “black list”, e.g. the subscriber is not banned to refill his balance by means of EPC.

II) Two ways of EPC activation:

❖ In the Customer-Care Center (CCC):

a) Dial CCC number:

- From satellite phone:

611 (only in GlobalTel network service zone),

8 095 7972727, 8 501 7972727

- From PSTN phone:

In Moscow: 797 2727

In Russia: 8 095 7972727, 8 501 7972727

From abroad: 7 095 7972727, 7 501 7972727

b) Advise the CCC operator the EPC PIN-code and the number of phone which balance you are refilling.

c) With the PIN the operator will check the possibility of using the card (provisions I.1-I.4) and if the check up is successful, the card will be activated.

❖ In Computerized Subscribers Service Department (CSSD):

a) Dial CSSD number:

- from satellite phone:

8 095 7972730, 8 501 7972730

- from PSTN phone:

in Moscow: 7972730

in Russia: 8 095 7972730, 8 501 7972730

from abroad:

+7 095 7972730, +7 501 7972730

b) Switch over your phone into the tone mode (in the majority of phones "*" button is used) to work in the system.

c) Follow the system's instructions: select “EPC activation” – item 4 ~~line~~ in the voice Menu; insert the phone number and your password through the CSSD (you have devised the password when executing the agreement and service annex to it; the password is the same for all phones listed in your account); insert the EPC PIN code. Press “*” button each time you insert the required information (phone number, password, etc.)!

The system will check possibility of using this EPC and if the result is successful, the card will be activated.

The system will advise the subscriber his new current balance.

III) Blocking the subscriber's balance refill by means of the EPC.

1) During one EPC activation session (i.e. before the CSSD or CCC operator is disconnected) the subscriber may make no more than 3 attempts to load or name the card's PIN code as required in provisions I.1 – I.3. In case the card's activation has failed the situation is automatically interpreted as "fraud attempt". After three fraud attempts, irrespective of the way of activation, the subscriber's balance refill through the EPC will be blocked.

2) The case when during one activation the subscriber loads or names the EPC PIN code, which does not meet provisions I.1 - I.3 requirements, and then loads or names the correct PIN code, is interpreted as a mistake. If the subscriber makes 10 such mistakes the subscriber's balance refill through the EPC will be blocked.

THE PRICE OF EPC

EPC face-value	The price (VAT included), \$US
50	50
100	100

WHERE TO BUY?

The express payment cards are sold in GlobalTel shop (14, 1st Tverskaya-Yamskaya street, Moscow) or by CJSC GlobalTel dealers.

PLEASE NOTE:

- 1) the sold cards shall not be exchanged or returned;
- 2) loss or damage of an inactivated card is considered the subscriber's risk, no money is reimbursed;

EPC purchase from unauthorized persons is considered the subscriber's risk.