

GlobalTel Phone Card Description:



GlobalTel Phone Card is a useful payment tool for satellite communication services. It permits to accomplish the automatic long-distance and international calls from the Russian territory and from territories of a number of CIS countries, Mongolia, and Afghanistan to any distant world places. The connection can be established from any portable or fixed Qualcomm user terminal registered in GlobalTel network. The terminal can be in the voluntary or forced blocking mode.

This type of service is not for GSM-compatible satellite user terminals and does not work outside GlobalTel service area on territories of other Globalstar service providers.

Incoming calls are not available.

"GlobalTel" is issuing prepaid cards for the nominal values 10, 20 and 50 units.

GlobalTel card looks like a plastic card, suitable to be held in a pocket. The card name and nominal value are printed on the front. On the reverse side of the card the Personal Identification Code (PIN), short user instruction, serial number and service center phone number are printed. PIN is hidden by a scratch bar. The information printed on the card also includes activation deadline and period of validity. When the validity period expires, the communication services are not available and the reminder value is not paid back to the subscriber.

PIN is the personal 10 digits password, which is used for call activation through the GlobalTel prepaid services system.

On acquiring the GlobalTel card it is necessary to wipe out the protective bar which covers the PIN.

Whole and safe protective bar is a guaranty of full integrity of the purchased card.

Advantages of usage:

- All payments are made in advance and are equivalent to the nominal card value.
- User has an opportunity to chose the card nominal value depending on the supposed call duration.
- The card can be used throughout the Russian territory, in several CIS countries, Mongolia and Afghanistan (GlobalTel Service Area). The card owner can make long distance and international calls from any Globalstar user terminal of "Qualcomm" production.
- The long distance and international communication services are offered automatically without operator mediation.
- The card owner is provided with high quality digital communication by advanced CDMA technology of Globalstar system.
- GlobalTel prepaid services system offers to card owner control and limit the communication expenses as needed.
- GlobalTel prepaid services system provides voice menu in Russian and English.
- GlobalTel Customer-Care Center (CCC) supports user with qualified help 24 hours a day at 611 dial.
- Services offered through the prepaid cards are protected from unauthorized access.

Cards Telephony

To make a phone call through the GlobalTel card dial short number 771 (for voice menu in Russian) or 7771 (for voice menu in English). User will hear an invitation to enter the PIN-code (10 digits). If the PIN number is correct system proposes to dial destination phone number. In case of a wrong PIN code call will be disconnected. The phone number dialing sequence is as following:

- Country code (to be dialed in international number format) without + , 00 or 810)
- Area code
- Local number
- #

For example: 70957972727#

The call billing for the card will beginning only after receiving an answer of the called party. The beginning of billing is indicated by short tone signal.

Calls to 771, 7771, as well as to 611 are not charged.

During call the card current balance will be decremented according to tariff (charge per minute in the selected direction) and duration of a call. The system informs user on the expiration of card resources by short tone signal, 15 sec before call break.

The connection will not be established if the current card balance is less then cost of 30 sec connection in the selected direction.

After the call is finished (e.g. one of the parties hangs up the receiver) the charging is also finished.

GlobalTel prepaid services system offers to the card owner to know in any time the current card balance. Dial 773 (Russian menu) or 7773 (English menu) and follow up to the system instruction.

Calls to 773, 7773 will not be charged.

GlobalTel Phone Card is a perfect decision for:

- enterprises which plans to offer satellite communication services by means of arranging the "virtual payphone" (gas stations, hotels, lunch rooms, trains, vessels and so on);
- corporate clients (enterprises and organizations) who wants to minimize long-distance and international calls of it's employees in order to control expenses on communication;
- users, who wants to rent a satellite phone;
- companies, that lease Globalstar UT's.

TARIFF PLAN FOR GLOBALTEL PHONE CARDS (PREPAID)

1. Phone card price

PHONE CARD VALUE	PRICE (USD)	PRICE (USD) incl VAT
10	8,33	10,00
20	16,67	20,00
50	41,67	50,00

2. Tariffs for national and international calls

PAYMENTS	PRICE (USD)	PRICE (USD) incl VAT
NATIONAL CALLS in Russia ^{*)}		
Outgoing	1,25	1,50
Incoming	N/A	N/A
CALLS FROM GLOBALSTAR TO GLOBALSTAR ^{*)} (Registered with GlobalTel, inside GlobalTel service area)		
Outgoing	1,25	1,50
Incoming	N/A	N/A
INTERNATIONAL CALLS ^{*)}		

1. CIS and Baltic's	1,59	1,91
2. Europe	1,85	2,22
3. Asia & Middle East		
• zone 1	2,09	2,51
• zone 2	1,72	2,07
• zone 3	2,39	2,87
• zone 4	2,19	2,63
• Afghanistan	1,59	1,91
4. South and North America		
• zone 1, zone 2, zone 3	2,39	2,87
5. United States and Canada	1,85	1,85
6. Africa		
• zone 1, zone 2, zone 3	2,90	3,48
7. Australia & Oceania		
• zone 1	1,89	2,27
• zone 2	2,39	2,87
8. Over satellite systems		
• Inmarsat	1,59	1,91
• Emsat	3,20	3,84

*) Call charges per 30 seconds.

Notice: only outgoing calls available.

DEFINITION OF INTERNATIONAL ZONES

Zone Name	Countries included
CIS and Baltic's	Armenia, Azerbaijan, Georgia, Kazakhstan, Kyrgyzstan, Moldova, Tajikistan, Turkmenistan, Uzbekistan, Ukraine, Belarus, Latvia, Lithuania, Estonia
South and North America – zone 1	All countries except United States, Canada and those countries included in America zone 2 & zone 3
South and North America – zone 2	Guyana, Nicaragua, Peru, Cuba & Panama
South and North America – zone 3	Bahamas Islands, Bermuda Islands, Guatemala, French Guyana, Dominican Republic, Cayman Islands, St. Lucia, Uruguay
Asia & Middle East – zone 1	All countries except those included in Asia & Middle East zone 2 , zone 3 and Afghanistan
Asia & Middle East – zone 2	Mongolia
Asia & Middle East – zone 3	Vietnam, India, Qatar, Saudi Arabia, Jordan, Cambodia, China, Laos, Oman & Syria
Asia & Middle East – zone 4	Yemen, Kuwait, United Arab Emirates & Pakistan
Zone Afghanistan	Afghanistan
Africa – zone 1	All countries except those included in Africa zone 2 & zone 3
Africa – zone 2	Uganda
Africa – zone 3	Central African Republic, Eritrea
Australia & Oceania –zone 1	All countries except those included in Australia & Oceania - zone 2
Australia & Oceania –zone 2	Papua New Guinea

Where to buy?

The GlobalTel cards are sold in GlobalTel shop (14, 1st Tverskaya-Yamskaya street, Moscow) or by GlobalTel dealers.

GlobalTel customer care

"GlobalTel" provides customer phone service 24-hours a day, 7 days a week. For any questions related to the GlobalTel Services contact Customer-Care Center (CCC) at:

Phone: + 7 (095) 797-2727 or 611 (from satellite user terminal).

Calls at the above numbers are free of charge subject the subscriber is positioned in the GlobalTel service area.